Product Name: **LWC-WhatsApp Order plugin for WooCommerce**
Document: Guide
Product Version: 2.5.x
Document Updated on: Saturday, November 11, 2023
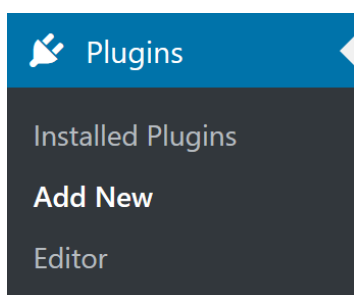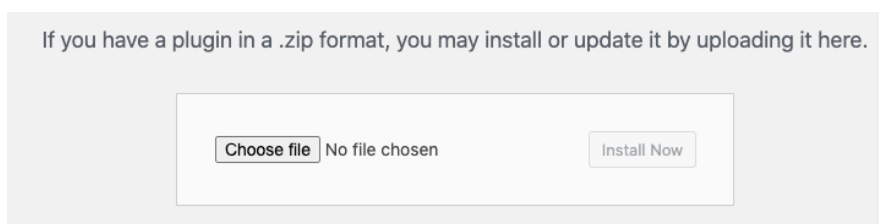
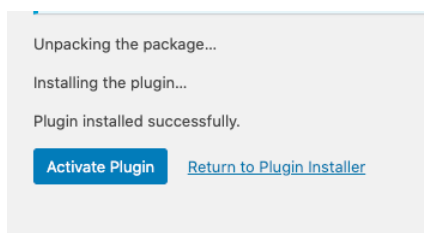# WC-WhatsApp Order for WooCommerce

Installation

1. Log in to **WordPress Admin** using your login credentials
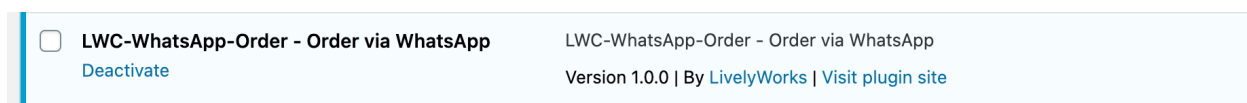2. Go to **Plugins** using sidebar

3. Click on **Add New**
4. Click on **Upload Plugin**
5. Then Choose **WhatsApp Order Plugin** zip file from downloaded package
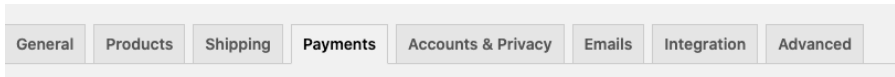6. Click on Install

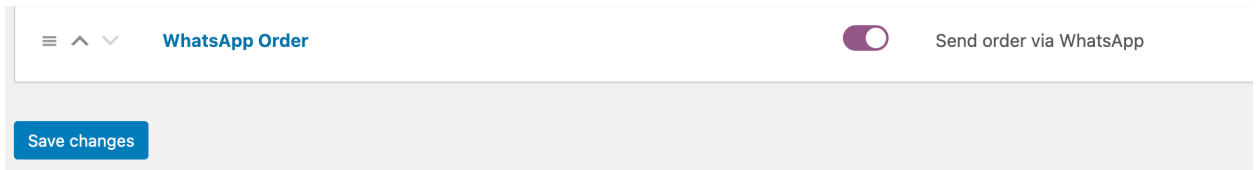7. Once the installation is done Activate the plugin

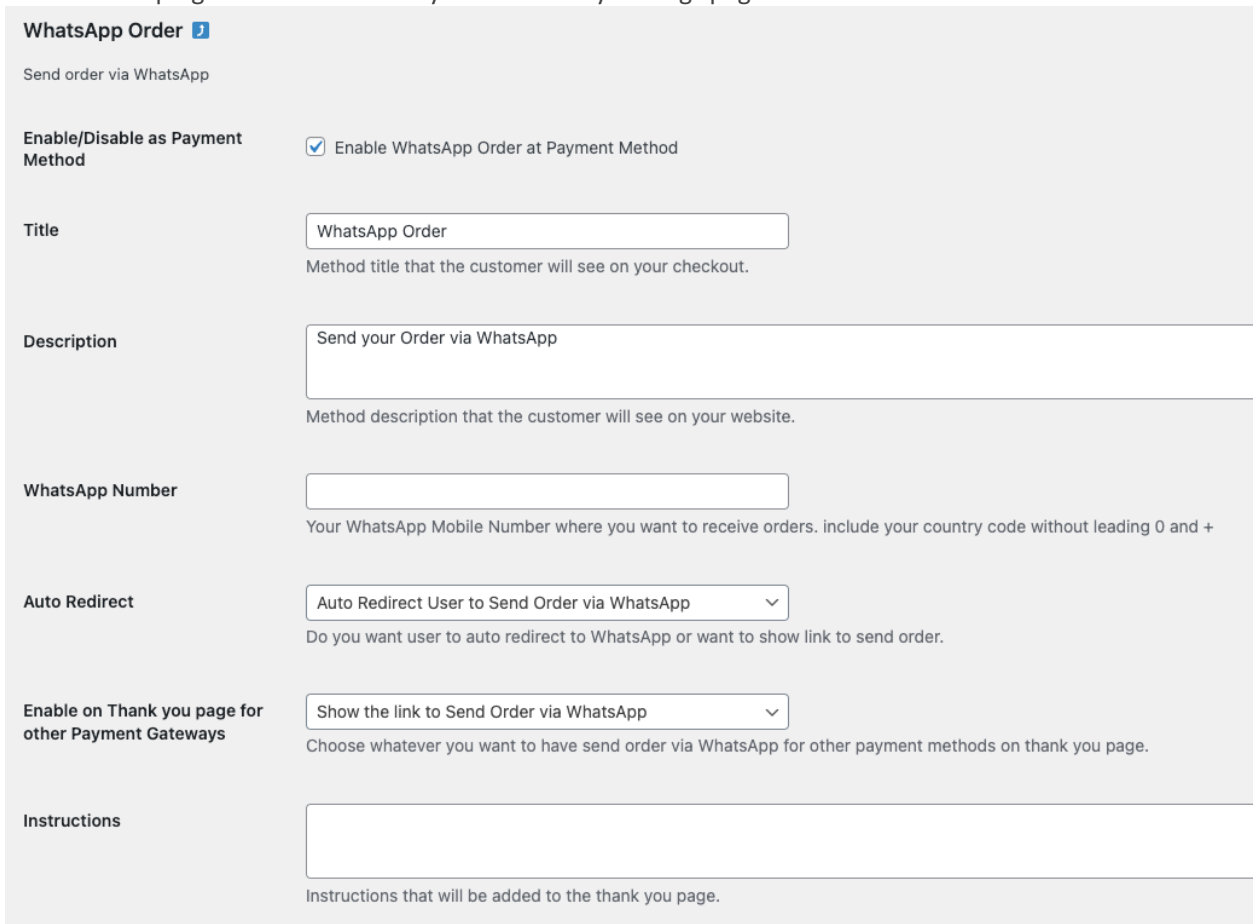8. Here you should see WhatsApp Order Plugin

9. Then go to WooCommerce Settings and Click on Payments Tab

| General | Products | Shipping | Payments | Accounts & Privacy | Emails | Integration | Advanced |

10. Here you should see

≡ ∧ ∨   **WhatsApp Order**   🟣   Send order via WhatsApp

[Save changes]

11. Now click on plugin name it will took you to Gateway settings page

WhatsApp Order 🔷

Send order via WhatsApp

Enable/Disable as Payment Method	☑ Enable WhatsApp Order at Payment Method
Title	WhatsApp Order
	Method title that the customer will see on your checkout.
Description	Send your Order via WhatsApp
	Method description that the customer will see on your website.
WhatsApp Number	
	Your WhatsApp Mobile Number where you want to receive orders. include your country code without leading 0 and +
Auto Redirect	Auto Redirect User to Send Order via WhatsApp ⌄
	Do you want user to auto redirect to WhatsApp or want to show link to send order.
Enable on Thank you page for other Payment Gateways	Show the link to Send Order via WhatsApp ⌄
	Choose whatever you want to have send order via WhatsApp for other payment methods on thank you page.
Instructions	
	Instructions that will be added to the thank you page.

Enable for shipping methods	Select shipping methods
	If WhatsApp Order is only available for certain methods, set it up here. Leave blank to enable for all methods.
Accept for virtual orders	☐ Accept WhatsApp Order if the order is virtual
Disable Other Payment Gateways at Checkout	☐ Check if you want to disable other payment gateways at checkout
	It will disable all other payment gateways at checkout but on Order Pay page it will be enabled.
Send Payment/Pay Now link	☑ Check if you want to send payment link in order message
	User will be able to make payment using available payment gateways via the provided link.
Send View Order link	☑ Check if you want to send view order link in order message
	User will be able to see the order on website via the provided link.
Send Order Meta Data	☑ Send Order Meta Data
	If you are using any plugin for custom fields for checkout etc, you may need to enable it, so that data should be in WhatsApp Message
Ignore Order Meta Fields	is_vat_exempt,shipping_fee_recipient
	Add your comma separated field names here, so it can be ignore for the WhatsApp order message. Fields starts with _ (underscore) will be ignored by default.
Use smileys/emoticons in WhatsApp Message	☑ Check if you want to use emoticons like 👉 in message
	If enabled it will use emoticons in WhatsApp message.
Ignore Underscore (_) Order Meta Data	☑ Check if you want to ignore order meta data started with _
	It will ignore meta data item which keys are started with _ (underscore) from order info

Save changes

Here you can configure it for use. You need to your WhatsApp Number here to receive orders.

12. And Click save

Important Note

You may face following situations if the pending order does not get paid within 60 mins. Unpaid order cancelled – time limit reached. Order status changed from Pending Payment to Cancelled.

Please follow below links to increase the limit or disable it.

https://hitusupdesigns.com/blog/woocommerce-unpaid-order-cancelled-time-limit-reached-fix/

https://www.webtoffee.com/woocommerce-order-cancelled-after-successful-paypal-payment-unpaid-order-cancelled-time-limit-reached/

Thank You

This information would help you to customize understand application better

Once again thank you so much for purchasing this product. I would be glad to help you if you have any questions relating to this product. No guarantees, but I will do my best to assist.

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we also build **iOS & Android Application.**

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Thank You & Good Luck

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